

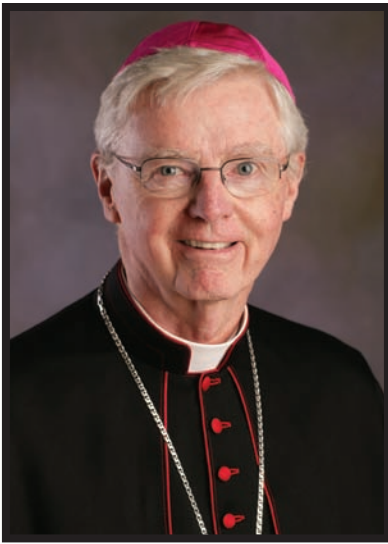
ANNUAL



NH Catholic Charities
2009 Annual Report



New Hampshire
Catholic Charities



Friends,

St. Paul tells the early Christians in Corinth that their generosity not only helps people in need, but also encourages the recipients of their charity to give thanks to God. The good work that you have been a part of in 2009 will only increase as Catholic Charities reaches out across our state. “God can bless you with everything you need, and you will always have more than enough to do all kinds of good things for others.” [2 Corinthians 9:8]

Thanks to your generosity, Catholic Charities helps thousands of people in our communities. Staff and volunteers work compassionately to serve the poor and vulnerable through programs such as St. Charles Children’s Home, the New Hampshire Food Bank, Parish and Community Outreach, and Counseling services.

Thank you for answering the call to serve and love all people, especially the least among us. Your support, prayers, and good work perpetuate our Christian mission of helping those who are truly in need.

Yours in Christ.

A handwritten signature in black ink that reads "John B. McCormack". The signature is written in a cursive style with a cross at the beginning.

Bishop of Manchester



Dear Friend,

I am pleased to present to you our 2009 Annual Report. The fragile economy this past year had catastrophic effects on many of our neighbors; when they had nowhere else to turn, and other doors were closed, they came to rely on our services more than ever. Because of your support, Catholic Charities was able to transform the lives of more than 80,000 individuals around the state with practical

programs that provided education, hope, and critical safety-net services.

This is an exciting time for Catholic Charities. One of our largest programs, the New Hampshire Food Bank, is poised for growth as we seek to address the root causes of poverty by deepening our commitment to serving the poor and vulnerable - with programs that will impact their lives for a day and for a lifetime. St. Charles Children's Home will be adding respite services to better help families with a successful long-term foster care placement. By expanding programs and services that give people the tools to be self-dependent, we are honoring the dignity of each person who comes to our doors and offering an opportunity for a better future.

Thank you, on behalf of all those we serve. Your commitment to our mission continues to make Catholic Charities one of the most efficient and effective non-profits in the state.

Sincerely,

A handwritten signature in blue ink that reads "Thomas Blonski". The signature is written in a cursive, flowing style.

Thomas Blonski
President and CEO

HISTORY

This year marks the 65th Anniversary of the founding of New Hampshire Catholic Charities. In 65 years, we've gone from operating a few nursing homes and children's homes to an organization with over 1,000 employees, 22 sites throughout New Hampshire, and an ever-growing list of programs and services. While we will always be an organization helping people in crisis, the focus for our social service programs is to foster human dignity and lead people towards independence. New Hampshire Catholic Charities delivers services that teach people life and career skills which allow them to help themselves. With the knowledge of trained professionals and support of dedicated volunteers, Catholic Charities is able to provide help and create hope for those in need throughout New Hampshire.



OUR MISSION

Grounded in the life & ministry of Jesus Christ,
New Hampshire Catholic Charities responds
to those in need with programs that heal,
comfort, and empower.

ADMINISTRATIVE STAFF

Thomas E. Blonski, MBA
President & CEO

Dominique A. Rust
Vice President & COO

Joanne Hollen
CFO

Lisa B. Merrill-Burzak
Vice President of Development

Michael Lehrman, MHA
*Vice President of
Healthcare Services*

Melanie A. Gosselin
*Executive Director of the
NH Food Bank*

Joseph P. Naff, LICSW
*Director of Clinical
and Family Services*

Richard J. Shannon, MSW, MA
*Director of Parish
Social Ministry*

Paul McAvoy, MLS
Director of Communications

Cathy Chesley, JD, Ed.D
*Director of Immigration
and Refugee Services*

BOARD OF TRUSTEES

Most Rev. John B. McCormack, D.D., *Chairman, Manchester*

Most Rev. Francis J. Christian, D.D., Ph.D, *Vicar General, Manchester*

Ronald J. Rioux, *Vice Chairman, Exeter*

Thomas E. Blonski, *President & CEO, Brentwood*

Rev. Msgr. John P. Quinn, *Treasurer, Bedford*

Gary M. Bouchard, *Secretary, Goffstown*

John G. Albert
Windham

Normand G. St. Amand
Bedford

Richard M. Bunker
Manchester

Richard M. Cocchiaro
Holderness

Gerardine Ferlins
Milford

John F. Foley
Keene

Patrick H. Ford
Rye

Neil Levesque
Henniker

Claudie Mahar
Amherst

Jim Roche
Hopkinton

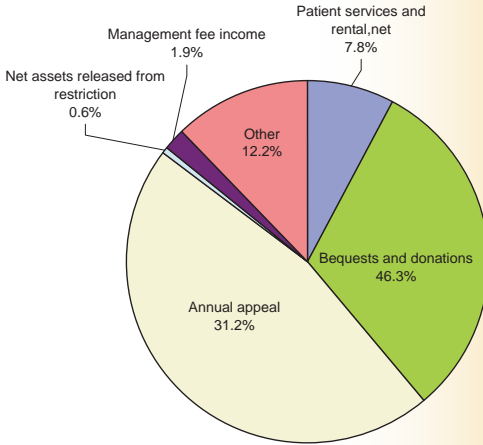
Robert Snyder
Hanover

Donna P. Sytek
Salem

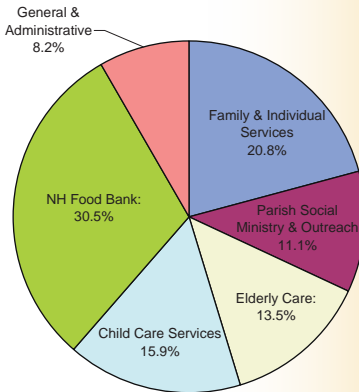
Suzanne I. Vachon
Manchester

FINANCIALS

SOCIAL SERVICES DIVISION SOURCES



SOCIAL SERVICES DIVISION USES



REVENUE, GAINS AND OTHER SUPPORT:

Patient services and rental, net
Annual appeal
Bequests and donations
Net assets released from restriction
Management fee income
Other

Total revenue, gains and other support before in-kind donations

In-kind donations

Total revenue, gains and other support (with in-kind donations)

EXPENSES:

Healthcare & Senior Living Services
Rehabilitation and nursing centers
Senior living centers

Total

Family & Individual Services:

Family Services (Individual and Family Counseling)

Consulting Services

Immigration

Other programs

Total

Parish Social Ministry & Outreach:

Parish Outreach

Services to the handicapped

Total

Elderly Care:

Total

Child Care Services

St. Charles Children's Home

Unmarried mothers and adoption

Our Place

Total

NH Food Bank:

Total

Fund raising:

Annual Appeal

Other events

Support Services

General and Administrative

Total

Total expenses before in-kind expense

In-kind expense

Total expenses (including in-kind expense)

INVESTMENT LOSS, NET CHANGE IN NET ASSETS

NET ASSETS - beginning of year

TRANSFER BETWEEN FUNDS

NET ASSETS - end of year

UNRESTRICTED

Supplementary Combining Information

Social Services Division	Healthcare & Senior Living Services	Total Unrestricted
\$ 739,743	\$ 37,822,946	\$ 38,562,689
2,971,534	-	2,971,534
4,412,343	61,786	4,474,129
61,112	19,952	81,064
183,434	-	183,434
1,161,813	303,277	1,465,090
\$ 9,529,979	\$ 38,207,961	\$ 47,737,940
8,119,494	22,127	8,141,621
\$ 17,649,473	\$ 38,230,088	\$ 55,879,561
	\$ 34,034,603	\$ 34,034,603
	886,867	886,867
	34,921,470	34,921,470
\$ 1,163,779		\$ 1,163,779
85,124		85,124
556,734		556,734
124,404		124,404
1,930,041	-	1,930,041
940,893		940,893
87,453		87,453
1,028,346	-	1,028,346
1,255,360	-	1,255,360
1,077,570		1,077,570
80,193		80,193
318,648		318,648
1,476,411	-	1,476,411
2,832,131	-	2,832,131
648,403		648,403
45,094		45,094
67,762	1,284,839	1,352,601
761,259	1,284,839	2,046,098
\$ 9,283,548	\$ 36,206,309	\$ 45,489,857
8,066,876	-	8,066,876
\$ 17,350,424	\$ 36,206,309	\$ 53,556,733
(1,179,270)	(1,111,715)	(2,290,985)
(880,221)	912,064	31,843
\$ 15,260,476	\$ 19,508,333	\$ 34,768,809
(258,360)	(137,694)	(396,054)
\$ 14,121,895	\$ 20,282,703	\$ 34,404,598

PROGRAMS & SERVICES

ADOPTION SERVICES

Manchester
603-669-3030

“I was so happy that I found someone who would listen to me and really cared. For those of you considering an adoption, have faith. There are special people in this world who can help make your dreams a reality.”

~ Client of Catholic Charities' Adoption Services Program



148 PEOPLE WERE SERVED BY
CATHOLIC CHARITIES' ADOPTION SERVICES
PROGRAM IN 2009.



IMMIGRATION AND REFUGEE SERVICES

Manchester and Nashua
603-889-9431

“People are excited to garden, raise their own quality food, and participate in a familiar activity. In the case of Bhutanese and African gardeners, it is one aspect of their former lives that they can continue here in their new homeland.”

~ Cathy Chesley, Director of
Immigration and Refugee
Legal Services Program

IN THIS PAST YEAR, **1,491** LEGAL IMMIGRANTS
AND REFUGEES WERE ASSISTED IN THEIR PURSUIT
OF CITIZENSHIP THROUGH OUR PROGRAM.

HEALTHCARE SERVICES

Main Office
215 Myrtle Street
Manchester, NH 03104
603-641-0577

Good Shepherd Rehabilitation
and Nursing Center
Jaffrey
603-532-8762

Mt. Carmel Rehabilitation
and Nursing Center
Manchester
603-627-3811

St. Joseph Residence
(Sisters of the Presentation of Mary)
Manchester
603-668-6011

St. Vincent de Paul Rehabilitation
and Nursing Center
Berlin
603-752-1820

St. Francis Rehabilitation
and Nursing Center
Laconia
603-524-0466

St. Teresa Rehabilitation
and Nursing Center
Manchester
603-668-2373

St. Ann Rehabilitation
and Nursing Center
Dover
603-742-2612

Warde Health Center
(Sisters of Mercy)
Windham
603-890-1290



“Resident-Centered Care” is the new model being utilized at New Hampshire Catholic Charities’ eight Rehabilitation and Nursing Centers. St. Teresa’s has redecorated their interior to make the residents’ environment feel less institutional and more like home. Each resident is given a unique doorframe complete with door knocker that gives the impression that you’re entering a home. Residents are also encouraged to hang family photos in the hall much like they would do at home.

IN 2009, CATHOLIC CHARITIES WAS HONORED TO ASSIST **1,328** PEOPLE THROUGH OUR REHABILITATION AND NURSING CENTERS.



ST. CHARLES CHILDREN'S HOME

Rochester
603-332-4768

St. Charles Children's Home cares for children who have been removed from their families. The ultimate goal of

the sisters and staff at St. Charles is to heal children and strengthen families.

“Love begins at home, and it is not how much we do, but how much love we put into what we do.”

~ Mother Teresa



COUNSELING SERVICES

District Offices (see back cover)
or call 603-669-3030

“When you get into a tight place and everything goes against you, till it seems as though you cannot hang on a minute longer, never give up then, for that is just the place and time that the tide will turn.”

~Harriet Beecher Stowe

IN 2009, **1,226** INDIVIDUALS
TURNED TO CATHOLIC
CHARITIES AS A SOURCE OF
COUNSELING AND HOPE.

OVER **127,200**
PEOPLE WERE ASSISTED
THROUGH THE FOOD
BANK AND ITS
MEMBER AGENCIES

NEW HAMPSHIRE FOOD BANK

Manchester
603-669-9725

The New Hampshire Food Bank distributes food to agencies that, in turn, help those in need throughout the state.

The Food Bank's outreach programs address the root causes of hunger and include:

- Operation Frontline
- Culinary Arts Training
- Mobile Food Pantry
- Production Garden



OUR PLACE

Manchester and Nashua

603-647-2244

OUR PLACE provides nursing, parenting education, and critical “safety net” support services to pregnant teens and young adults.



“Karina has grown in so many ways since her arrival at OUR PLACE. She continues to come for monthly parenting education sessions knowing that “knowledge is power” as she strives to be the best mom she can be. Grateful for her experience at OUR PLACE, she now serves as a translator for other Russian clients in need of support from OUR PLACE.”

~ Michele Cote, Social Worker

157 YOUNG PARENTS WERE EDUCATED AND MENTORED THROUGH CATHOLIC CHARITIES’ OUR PLACE PROGRAM IN 2009.



PARISH AND COMMUNITY OUTREACH

District Offices (see back cover)
or call 603-669-3030

“A hug and a cup of tea (with black pepper in it for these folks) can accomplish tremendous goodwill in an hour. I learned that Danyawad is thank you in Bhutanese. Now, I can thank them for coming and the gesture has them smiling all the way back home.”

~ Trudy Bantle, Parish and Community Outreach Coordinator

IN 2009, **26,480** PEOPLE WERE ASSISTED THROUGH OUR PARISH AND COMMUNITY OUTREACH PROGRAM.

PORTFOLIO



New Hampshire
Catholic Charities

Main Office

215 Myrtle Street • Manchester, NH 03104
603-669-3030 / 800-562-5249

District Offices

Berlin District Office
603-752-1325

Concord District Office
603-228-1108

Keene District Office
603-357-3093

Laconia District Office
603-528-3035

Lebanon District Office
603-448-5151

Littleton District Office
603-444-7727

Manchester District Office
603-624-4717

Nashua District Office
603-889-9431

Rochester District Office
603-332-7701

Salem District Office
603-893-1971