EMPOWERING CHANGE
April 1, 2016 - March 31, 2017 Annual Report
Bringing hope and healing to the Opioid Crisis

Linda listened quietly from the back of the room during the Catholic Charities program on opioid use and its impact on families. Only when the session wrapped up did she find the courage to speak.

“I have two boys – 50 and 51 – that have been doing drugs most of their lives. Now their children are also doing drugs. And I’m taking care of them,” Linda told the group in a weary voice. She needed help.

She is among the forgotten ones in the state’s opioid epidemic: spouses, parents, children and siblings whose lives are splintering out of control because of a loved one’s addiction to opioids, alcohol, or other substance use disorders.

Catholic Charities Counseling Services had to respond. But how and where? Not from inside their counseling offices, where the stigma and shame often associated with addiction kept people away. They decided to meet people where they’re suffering: in their communities.

A team of four skilled substance use counselors took their “Families Coping with the Opioid Crisis” program on the road, speaking in church halls and basements in southern New Hampshire. At least 150 people attended the five sessions held since late fall. They have requests for more.

“We are here for the people who are left behind,” the Rev. John J. Mahoney Jr., director of clinical services at Catholic Charities NH, told parents and others suffering from the disease of addiction and its impact on the family.

The message behind their ministry of healing and hope is clear: You can’t control a loved one’s addiction. You can only control your response to it. That’s how lives are saved and families are healed.

Counseling Services also launched a Substance Use Services program in response to requests to have more counselors working in the communities. The program debuted late winter with a Master Licensed Alcohol and Drug Counselor assigned to Exeter and Nashua. In Exeter, Catholic Charities and the Society of St. Vincent de Paul Exeter partnered to create a substance use counseling program at the Exeter facility. The Nashua program assists area pastors who need a place to refer people who show up at parishes and rectories seeking help for drug use.

The two new initiatives are among Counseling Services’ efforts to respond to New Hampshire’s crippling opioid crisis, to strengthen families and to move lives forward.

An estimated 10,000 grandparents in New Hampshire are raising their grandchildren largely as a result of the drug epidemic.

Counseling Services offers quality mental healthcare from 13 locations throughout New Hampshire. Our highly competent and caring clinicians possess a full range of professional credentials. They treat a wide spectrum of mental health challenges, including anxiety & depression; life adjustment issues; substance use disorder; PTSD; marital and relationship issues.

How We Moved Lives Forward:

- Developed new programs and hired additional licensed addiction counselors for individual and group therapy services for people struggling with drug and alcohol addiction and informational sessions for families affected by this issue.
- Provided 2,282 counseling sessions across the state.
“Our professional counselors welcome people from every faith tradition and walk of life who reach out to us for help with issues that range from life adjustments to mental-health challenges to drug and alcohol addiction. Every treatment plan provides for the dignity and self-respect of our clients. You are not alone. We can help.”

The Rev. John J. Mahoney Jr.
Director of Clinical Services
The Domestic Violence Awareness Project said “immigrant women are particularly vulnerable to domestic violence and may feel trapped in abusive relationships because of immigration laws, language barriers, social isolation and lack of financial resources.”

For the last year, Donna lived in a silent world of terror and submission. Unable to work since her visitor visa expired, she became dependent on her American-born husband who threatened her with deportation and never seeing her son again.

Donna feared her husband. He kept multiple firearms and knives in the house. He forced her to sleep on the bare floor. He took away the debit card if she refused him sex. And he removed the plates from the car so she couldn’t drive. Donna refused to eat or drink in his presence when he threatened to drug her, drive her to Canada, and leave her there so she couldn’t get back.

“He always said, ‘You’re in my country now and you’re doing what I say. If you don’t answer my call right now, I’m texting the immigration department and you will be deported the next day’,” Donna said. “When you’re here in a country with no visa, you are not going to take that risk of calling his bluff.”

Worried for her child, Donna became silent, submissive. She saw no way out.

Then a friend told her about the Violence Against Women Act (VAWA). This federal law allows eligible immigrant victims of domestic and sexual violence to petition for permanent residency and permission to work without relying on their abusive spouse or partner. To be eligible, the violence must be committed by a spouse or partner who is a U.S. citizen or permanent resident.

“I thought there was no hope, and then you guys came along. I felt like I had someone on my side. Before that, I was all alone,” Donna said of Catholic Charities Immigration & Refugee Services. Legal advocate Basra Mohamed helped Donna obtain her work authorization last spring. This enables her to be self-sufficient and independent of her abusive spouse. Donna’s petition to become a permanent resident is pending.

“The work I do here at Catholic Charities really impacts women on a very personal level and allows them to leave the abusive circumstances, to obtain work, and gain control over their lives,” Mohamed explained. “It allows women to come out of the shadows and really take control over their lives and their children’s lives.”

“Forced to leave their homelands due to war, famine, persecution, poverty and violence, immigrants seek a basic, humane existence in which they can piece their lives and families back together. Catholic Charities’ immigration legal services assist immigrants to stabilize their lives and become self-sufficient in their new homeland.”

Cathy Chesley, J.D., Ed.D.
Director of Immigration & Refugee Services
Doreen found herself between a rock and hard place. She couldn’t afford the rent for her apartment, but she couldn’t move to a less expensive place until she settled an outstanding electric bill.

Doreen lives on less than $10,000 a year. She and her teenage son ended up homeless.

“I was at my wit’s end,” she said.

Losing hope, the middle-aged mom turned to Catholic Charities and soon connected with Sister Helene Higgins, the community outreach coordinator at the Rochester district office.

Sister Helene knew this was more than a matter of an unpaid electric bill. Here was a woman who struggled against poverty all her life; someone who never got a break; someone who dwelled, often unseen, on the margins of life.

“I think I was the only person who ever gave her a chance,” Sister Helene recounted.

Sister Helene worked with Doreen and the electric company to set up a payment plan that Doreen could manage and still move into a more affordable apartment. She helped Doreen start a Life Plan, a Parish & Community Services program that helps clients identify short- and long-term goals. It also provides financial fitness and other training.

“She looked at me and said, ‘Thank you for teaching me all this. Thank you for all your time. But, most of all, thank you for treating me like a human being’.”

Doreen is moving forward with her life. She budgets her money and hopes to get a car. Since she lost her driver’s license because of unpaid fines 12 years ago, she relies on a bicycle. Rheumatoid arthritis, however, makes it harder for her to get around this way.

Her new home means her son can attend a school system that provides personalized instruction for students at risk of not graduating. “I’m starting to see the light again,” she said.

Sister Helene looks back at that first meeting with Doreen as the start of a journey from darkness to hope.

“She looked at me and said, ‘Thank you for teaching me all this. Thank you for all your time. But, most of all, thank you for treating me like a human being’.” Sister Helene recounted.

Parish & Community Services staff work in 10 offices throughout New Hampshire to assist vulnerable residents in crisis who’ve exhausted all other options. Clients typically come to us in urgent need of food, housing, fuel assistance, medical care and other critical services.

How We Moved Lives Forward:

- Provided comprehensive case management services using tools such as Life Plans, financial fitness training and individual development accounts.
  - In our first year, 59% of our casework clients actively enrolled in a Life Plan.
  - In the first year, 98 clients went through financial fitness training. 77% created and followed a budget for 3+ months; 57% were able to lower their grocery bills; 33% pursued additional education and job training.
  - 199 clients saved $38,147 which earned them $205,299 in matching funds from the Community Loan Fund to be used exclusively for education.
  - Provided 625 hours of compassionate, pastoral care.
Poverty harms children’s physical and mental health, and their ability to perform well in school. (American Psychological Association) According to the National Center for Education Statistics, the dropout rate of students from low-income families is 4 ½ times greater than those from higher-income families.

“Parish & Community Services meets people where they are, assists them and helps them move to a situation that is healthier and more sustainable. People are listened to, assisted, and their dignity is affirmed.”

Marc Cousineau
Director of Parish & Community Services
Because of You

- Catholic Charities Social Service programs prevent poverty, homelessness and child abuse.

- Catholic Charities Healthcare Services provide person-centered care that creates a loving and home-like environment for our residents; independent & assisted living; and rehabilitation and nursing care.

- Gifts from individuals, corporations and foundations provide core funding for our programs and services. Through your gifts, you move lives forward.

Volunteers

98 volunteers contributed a collective 493 hours to Catholic Charities from November 8, 2016 - March 31, 2017.
Recipe for Success

Cooking Matters

“This class has helped me find inexpensive ways to get the most out of a tight food budget and find healthy ingredients to add to existing recipes, increasing quality and quantity. I truly appreciate such a varied pool of participants. The fact that everyone felt not only included, but valued for the contributions they could make to meal prep was truly special.”

Cooking Matters for Families graduate, Laconia, NH

The NH Food Bank hosts Share Our Strength’s Cooking Matters® program in NH. Cooking Matters empowers low-income families to stretch their food budgets so their children get healthy meals at home. Participants learn to shop smarter, use nutrition information to make healthier choices, and cook delicious, affordable meals. Cooking Matters courses and tours equip families with the skills they need to stretch their food dollars and maximize the benefits.

“As the only food bank in the state of New Hampshire, we are the backbone of the charitable food assistance network. It is an honor to serve our more than 425 partner agencies throughout the state that work directly with residents who don’t know where their next meal will come from in order to positively impact their health.”

Eileen Groll Liponis
Executive Director, NH Food Bank
Financial Snapshot
**Fiscal Year Ended March 31, 2016**

**Support & Revenue**
Food in-kind Assistance .......... $18,947,000
Program Fees .......................... $685,000
Grants, Contracts & Contributions ...... $5,063,000
Total Support & Revenue .......... $24,695,000

**Expenses**
Program ................................ $23,372,000
Management & General .............. $233,000
Fundraising .............................. $554,000
Total Expenses .................. $24,159,000

Change in Net Assets ................ $536,000
Total Net Unrestricted Assets ...... $1,734,000

We receive NO state or federal funding for food distribution.

2017 Goals

- Identify the infrastructure of food flow in our state to maximize our recovery and distribution.
- Further collaborate and advocate with community and statewide partners to pursue community-based solutions for state-wide food security.
- Deepen our partnerships with our agencies to promote and educate for better health and nutrition for our clients.
- Source and distribute more nutrient-dense produce and protein to positively impact the health of our food insecure.
- Continue to expand statewide SNAP (Food Stamp) outreach to working families with children and seniors.
- Expand the distribution of Granite State Market Match to 50+ direct-to-consumer venues and distribute over $70,000 in nutrition incentives for fruits and vegetables.
- Increase the number of rural, child summer feeding programs to reach more children in need when they are out of their school lunch program.
- Secure a new, refrigerated truck to increase deliveries statewide.

Advisory Committee

John Dumais, NH Grocers Association, Co-Chair
Arthur Sullivan, Brady Sullivan Properties, Co-Chair
Thomas Blonski, Catholic Charities NH
Lisa Drake, Stonyfield
Todd C. Fahey, AARP New Hampshire
Ed Gallagher, Comcast
Robert Gossett, Gossett Consulting
Chris Grenier, Citizens Bank
Pauline A. Ikawa, TD Bank
Judy Kurisko Leclerc, St. Mary’s Bank
Eileen Groll Liponis, NH Food Bank
Michael C. McLean, McLane Middleton
Nancy Mellitt, NH Food Bank
Carl Provencher, Hannaford
Dominique Rust, Catholic Charities NH
Patricia R. Shuster, Saint Anselm College
Joanne Ward, NH House of Representatives, Rockingham County District 19
Bruce Wilson, NH Food Bank
Michael Wirtanen, Shaw’s
12,686,247
Pounds of food distributed to those in need in NH in 2016.

439,163
Volunteer Hour Value in 2016

10,767,198
Total Meals

Cooking Matters® NH

555 signature course participants in 2016.

Thanks to our partnership with UNH Cooperative Extension, classes are available in all 10 counties.

345 ‘Cooking Matters at the Store’ participants.

Nationally, 71% of adult course graduates are eating more vegetables and 67% of teen course graduates are eating more fruit.

Culinary Job Training Program

23 individuals graduated from the culinary training program in 2016.

132,735 meals distributed to partner agencies in 2016.

SNAP (Supplemental Nutrition Assistance Program)

$278,240
Local Economic Impact

$155,447
Benefits

193 Applications

The New Hampshire Food Bank Services

More than
425 partner agencies across the state.

Approximately
50% of food distributed by partner agencies is from the NHFB.
## CCNH Financial Snapshot

**April 1, 2016 - March 31, 2017**  
*(Audited - in thousands)*

### ASSETS - UNRESTRICTED

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash, Accounts Receivable and Other Assets</td>
<td>28,053</td>
<td>29,004</td>
<td>4,185</td>
<td>5,060</td>
</tr>
<tr>
<td>Property and Equipment - Net</td>
<td>17,343</td>
<td>16,734</td>
<td>9,276</td>
<td>8,826</td>
</tr>
<tr>
<td>Investments</td>
<td>17,538</td>
<td>15,512</td>
<td>13,031</td>
<td>11,411</td>
</tr>
<tr>
<td><strong>Total Unrestricted Assets</strong></td>
<td>62,933</td>
<td>61,250</td>
<td>26,492</td>
<td>25,297</td>
</tr>
</tbody>
</table>

### LIABILITIES AND NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts Payable, Accrued Expenses and Other Liabilities</td>
<td>7,859</td>
<td>7,208</td>
<td>2,223</td>
<td>1,000</td>
</tr>
<tr>
<td>Mortgage Bond Payable</td>
<td>14,139</td>
<td>14,477</td>
<td>621</td>
<td>621</td>
</tr>
<tr>
<td><strong>Net Assets - Unrestricted</strong></td>
<td>40,935</td>
<td>39,565</td>
<td>23,648</td>
<td>23,676</td>
</tr>
<tr>
<td><strong>Total Liabilities and Unrestricted Net Assets</strong></td>
<td>62,933</td>
<td>61,250</td>
<td>26,492</td>
<td>25,297</td>
</tr>
</tbody>
</table>

### UNRESTRICTED REVENUE AND EXPENSES  
*(Excluding in-kind)*

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Net Patient Services and Other Program Revenue</td>
<td>47,809</td>
<td>49,786</td>
<td>2,082</td>
<td>2,076</td>
</tr>
<tr>
<td>Recurring Contributions from Trusts</td>
<td>-</td>
<td>-</td>
<td>395</td>
<td>367</td>
</tr>
<tr>
<td>Contributions and Other Fundraising</td>
<td>72</td>
<td>391</td>
<td>9,435</td>
<td>9,147</td>
</tr>
<tr>
<td><strong>Total Unrestricted Revenue From Operations</strong></td>
<td>47,881</td>
<td>50,177</td>
<td>11,912</td>
<td>11,590</td>
</tr>
<tr>
<td>Salaries and Benefits</td>
<td>26,850</td>
<td>27,002</td>
<td>9,258</td>
<td>8,507</td>
</tr>
<tr>
<td>Rent, Occupancy Costs and Insurance</td>
<td>2,887</td>
<td>2,758</td>
<td>1,206</td>
<td>1,165</td>
</tr>
<tr>
<td>All Other Expenses</td>
<td>18,354</td>
<td>17,335</td>
<td>2,023</td>
<td>1,872</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td>48,091</td>
<td>47,095</td>
<td>12,487</td>
<td>11,544</td>
</tr>
</tbody>
</table>

### Change in Net Assets before Extraordinary and Non-Operating Revenue and Depreciation

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(211)</strong></td>
<td>3,083</td>
<td><strong>(575)</strong></td>
<td>45</td>
<td></td>
</tr>
</tbody>
</table>

### Extraordinary Revenue:

- **Bequests**
  - 2016: 5, 380, 379

### Non-Operating Revenue:

- **Investment Income - Net**
  - 2017: 2,031, 1,522, (200)

- **Depreciation**
  - 2017: 1,540, 752, 674

- **In-kind Contributions**
  - 2017: 7, 10, 19,631, 19,036

- **In-kind Expenses**
  - 2017: (7), (6), (19,145), (18,982)

### Change in Unrestricted Net Assets

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>281</strong></td>
<td>1,539</td>
<td>1,061</td>
<td>(35)</td>
<td></td>
</tr>
</tbody>
</table>
Because of your generosity, CCNH provided the equivalent of $14,795,861 in free or reduced cost services in FY 2017. Our financial information, audited by Howe, Riley & Howe, is available at our Administrative Office in Manchester.
The mission of Catholic Charities New Hampshire is to move lives forward and, thanks to you, that will never change. Your spirit of giving touches the lives of struggling and vulnerable people throughout New Hampshire.

What constantly changes is the way we carry out our mission.

There is no set formula for helping people, no single way to restore hope. Homelessness, hunger, the challenges of being a single mother, or trying to survive as an immigrant new to this country are all realities that require our help in different ways.

For example, we recently introduced new programs to help address the opioid crisis that has reached epidemic proportions in our state. Our counselors have gone into our communities to offer help to families with our “Families Coping with the Opioid Crisis” presentations. We also provide specialized addiction counseling through our new Substance Use Services program.

Because of you, we can adapt our services to address the issues affecting our state today. These services include the Manchester Citizenship Center, which provided free legal clinics to help immigrants ready to become U.S. citizens navigate the naturalization process.

In these pages, we share a few of the stories of the people you’ve helped through your kindness and generosity. They are moving their lives forward because of you. Thank you!

God bless,

Thomas Blonski
President & CEO

“At the end of life we will not be judged by how many diplomas we have received, how much money we have made, or how many great things we have done. We will be judged by how we lived our lives: I was hungry and you gave me something to eat. I was naked and you clothed me. I was homeless and you took me in.”

– Saint Teresa of Calcutta
Dear Friends:

“Whatever you did for one of these least brothers of mine, you did for me,” Jesus told his disciples. This beautiful saying exemplifies the Christian mission – and duty – to treat all of our brothers and sisters with dignity and love.

This year’s Catholic Charities New Hampshire Annual Report tells the story of the remarkable difference that your support, caring and concern makes in the lives of the poor and vulnerable in New Hampshire. In short, this is the story of love and charity that Christ commands of his followers.

In these pages, you can see how Catholic Charities fulfills this call by tending to the forgotten and helping those who dwell, often unseen, on the margins of life. You meet Doreen, a middle-aged mother who struggled against poverty all her life. Homeless, she turned to Parish & Community Services where she learned how to budget and gain financial independence. You see how Counseling Services helps families who have loved ones struggling with opioid and other addictions. And you hear from Donna, a mother trapped in a terrifying world of domestic violence by a husband who threatens her with deportation and separation from her child. Immigration & Refugee Services’ staff is helping her to apply for permanent residency and work authorization under the Violence Against Women Act.

Since its founding in 1945, Catholic Charities New Hampshire has served the people of our state by tending to the sick, feeding and clothing the needy, and welcoming the stranger. It is only through your generous gifts that Catholic Charities can carry out its mission to serve, comfort and heal. As Bishop of Manchester, I extend my deepest gratitude for your prayers and generous response to those in need, and I thank you for all you do in service to our Lord and his people in New Hampshire.

Sincerely yours in Christ,

Most Reverend Peter A. Libasci
Bishop of Manchester

Thank You! Your gifts allow us to provide high-quality care, legal assistance and mental health counseling for free or on a sliding scale to those who are in poverty or on the brink of poverty.
Foundation & Corporate Giving
Gifts received April 1, 2016 to March 31, 2017

110 Grill
3S Artspace
603 Brewery
900 Degrees Wood Fired Pizzeria
A & W Floor Covering
A and G Machine Tool Group
A. W. Therrien Company, Inc.
A-1 Steam Cleaning, Inc.
Abbvie Employee Engagement Fund
Abears Maintenance & More, LLC
Abenaqui Country Club
Accurate Title, LLC
A-D Archambault Plumbing & Heating, Inc.
Adelard A. and Valeda Lea Roy Foundation
ADHCO, LLC
Admix, Inc.
Adobe Systems Incorporated Matching Gifts Program
Advanced Building System, Inc.
Aetna, Inc.
AFSCME Local 419
Akorn Landscape
Albertsons
Alexander Eastman Foundation
Alice J. Reen Charitable Trust
All Saints Altar and Rosary Society
Allegro Micro Systems, Inc.
Allstate
All-Ways Accessible, Inc.
Alpha Delta Kappa Eta Chapter
Amadeus Hospitality Americas, Inc.
AmazonSmile Foundation
American Express Gift Matching Program
American International Group, Inc.
The American Legion Post 51
American Traditions, Inc.
The Amgen Foundation
Amica Companies Foundation
Amica Insurance
Amoskeag Furniture & Cabinetry Co.
Amphora Restaurant
Anagnost Companies
Analog Devices
Angela’s Pasta & Cheese Shop
Angelina’s
Anheuser-Busch, Inc.
Ankle & Foot Center
Ann Lambert, Inc. DBA Lamberts Garage
Annette P. Schmitt Charitable Trust
Ansell & Anderson
Anson Smith Associates
Apotheca
Apple Wood Construction, Inc.
Applied Materials
Arcand Associates LTD
Archibald Foundation Inc
Area HomeCare & Family Services, Inc.
Arlington St. United Methodist Church
ART Payroll
Arthur Jackman Family Trust
Ash Street Inn
ASK Land Title Services, LLC
Asphalt & Soils Quality Control Consulting
Associated Builders & Contractors Young Professionals Group
Associated Buyers, Inc.
Associated Grocers of New England, Inc.
AT&T
Atkinson Congregational Church
Atlas Pyrovision Productions
Aubin Hardware, Inc.
Autodesk
Avis Budget Car Rental, LLC
Ayer & Goss Fuels
Bad Influence Sportfishing
Badger Balm
BAE Retirees Breakfast Club
BAE Systems
Bags 4 My Cause
Balcom Brothers, Inc.
Bank of America
Barefoot Wine
The Barker Foundation, Inc.
Barnes Roofing
Baron’s Major Brands, LLC
Bausch Articulating Papers, Inc.
BayCorp Holdings, Ltd.
The Beachplum Restaurant
Beasley & Ferber Professional Association
Beattie Enterprises, Inc.
Beaver Meadow Golf Course
Bedford Ambulatory Surgical Center, LLC
Bedford Dental Center P.C.
Bedford Hills Care and Rehabilitation Center
Bedford VFW Post 8401
Bedford Village Inn & Restaurant
Belknap County Registry of Deeds
Belknap Subaru
Bell Window Cleaning, Inc.
Bellavance Beverage Co., Inc.
Bellman Jewelers, Inc.
Bellwether Community Credit Union
Benefit Strategies, LLC
Benevity Community Impact Fund
Benjamin Cohen Trust
Benthien Associates, Inc.
Bernier Insurance, Inc.
BerryDunn
Bert’s Better Beers
Best Buy Charitable Trust Account
Beta Sigma Phi - New Hampshire Epsilon Master Chapter
Bethany Chapel Community Church
Bigelow & Company
Bi-State Primary Care Association
BJ’s Charitable Foundation
The Black Forest Cafe
Blanche M. Walsh Charity Trust
Blouin Steel Fabricators, Inc.
Blue Knights - NH IV
Bob Provener, Inc.
Bob’s Discount Furniture
Boda, Inc.
Bogacz Photography
Boston Beer Company
Boston Celtics
Boston Medical Center Healthnet Plan
Boston Red Sox
Boston Wine Expo
Bouchard Kleinman & Wright, PA
Boulevard Restaurant
Bow Lake Free Will Baptist Church
Bow Mills United Methodist Church
Boyer Interior Design, LLC
Boys & Girls Club of Greater Concord
Brady Sullivan Properties, LLC
Brees Dream Foundation Special Event
Brennan’s Houston
The Bridge Cafe
Bright Funds Foundation
Brink’s Remove-All
Bristol-Myers Squibb
British Cars of New Hampshire
Brookstone Builders, Inc.
Broussard’s
Brown Furniture, Inc.
Bruce King Logging
Bulls Plus, LLC
The Burdick Faulkner Charitable Fund
Bundy Corporation
Burns & Associates
Burton’s Grill
Business Decision Services
Butenhof & Bomster, PC
Byse Agency, Inc.
C&S Wholesale Grocers, Inc.
C.A.B. Services, Inc
C.R. Bard Foundation
Catholic Charities New Hampshire
C.W. Ostrom Builders, LLC
C.W. Ostrom Builders, LLC
C.W. Ostrom Builders, LLC
Enterprise Holdings Foundation
Episcopal Diocese of New Hampshire
EPTAM Plastics
Eric D. Young, Inc.
Essential Energy
Evans Group, Inc.
Eventbrite
Eversource
Exeter Area General Federation of Women’s Clubs
Exterior Designs, Inc.
ExxonMobil Foundation, Inc.
F. K. Bassett & Sons
Fabiriza Spirits, LLC
Fairview Nursing Home
Faulkner’s Landscape & Nursery, Inc.
Family Concepts, LLC
Farley White Management Co.
The Farm Bar and Grille
Farms & Barns Real Estate
Feeding America
Feller Family Charitable Foundation
Feng Shui Connections LLC
Ferrotec (USA) Corporation
FHDLB Boston
Fidelis AV LLC
Fidelity International
Fidelity Investments
Fimbel Paunet Corporation
Finch & Maloney PLLC
The Finlay Foundation
First American Title Insurance Company
First Baptist Church
First Congregational Church of Hopkinton
FIRST Foundation
Fisherman’s Son Inc., DBA
Bob’s Broiled Chicken
Fletch’s Sandblasting & Painting, Inc.
Focus Construction LLC
Forever Metal Roof Company
Foundation Armor
The Foundry
Four Seasons Air LLC
Frase Electric LLC
Fratello’s Ristorante Italiano
Fraternal Order of Eagles Aux #613
Frederick’s Pastries
Freedom Home Inspection Service, LLC
Freudenberg-NOK
Freudenberg-NOK General Partnership
Friends & Neighbors Thrift Store
Friends of Maggie Hassan
Fritsch
Fulcrum Associates
Full Circle United Inc
Galley Hatch
Gap Inc.
Gargasz Enterprises LLC
Gate of Heaven Parish
GE United Way Campaign
Gemini Electric
General Electric Foundation
General Linen Service Co., Inc.
General Mills Foundation
Genesis HealthCare Corporation
George A. Ramlose Foundation, Inc.
George’s Apparel, Inc.
Germaine P. and Laurette E. Dupont
Family Charitable Fund
Gerry’s Variety Store
Gertrude Couch Charitable Trust
Get Your Edge, LLC
GFWC Concord Contemporary Club
Gilford Community Church
Give Back Foundation
Give with Liberty
GJC Associates
GlaxoSmithKline Foundation
Globe Manufacturing Company
Goldenrod Drive In Restaurant
Goldfinch Financial
Goodale’s Bike Shop, Inc.
Goodrich Foundation Partners in Giving Plan
Goodwill Industries of Northern New England
Grace Electric, Inc.
Grace Limousine
Grace’s Cleaning Service, LLC
Granite Properties of New England LLC
Granite State Credit Union
Granite State Storage & Rental
Granite State Timekeepers
Granite State Winnies
Granite United Way
Great Bay Hot Tub Co., Inc.
Great Falls Veterinary Hospital, P.A.
Great State Beverages Inc.
Great-West Life & Annuity Insurance Company
The Greater Boston Food Bank
The Green Elephant
Greenbriar Terrace Healthcare
Gretchens Kids Inc.
Group 1 Automotive
Grove Street Fiduciary Inc
Guard Insurance Group
Gunstock Mountain Resort
Hannahford
Hannah Dustin Quilters Guild Inc.
Hanover Hill Health Care Center
Hanover Street Chophouse
Hans Kistle Company, LLC
The Harbor Group, Inc.
Harney and Son Fine Teas
Harold Martin School
Harpoon Brewery
Harris Furniture Company Inc.
Harvard Pilgrim Health Care, Inc.
Harvest Capital Management Inc
Harvey Construction Corporation
Harvey’s Bakery & Coffee Shop
Hawaiian Airlines
HealthPlans, a Harvard Pilgrim Company
Heaven Scent Design
Hemmiker Congregational Church
Henry E. Niles Foundation, Inc.
Herbert A. Grant & Iva B. Grant Charitable Trust
Heritage Baptist Church
Heritage Plumbing & Heating, Inc.
Hernanos Cocina Mexicana
Hidden Valley Golf Course LLC
Hillsborough County Republican Committee
Hillsgrove Machine, Inc.
Hilton Burlington
Hilton Waikoloa Village
Hitachi Cable
HM Life Insurance Company
Holderness Fire Dept
Holy Cross Music Ministry
Holy Cross Parish
Holy Grail Food & Spirits
Holy Rosary Parish
Holy Trinity Parish
Homegood Suites by Hilton
Homestead Trust II
Horseshoe Pond Place
Hotel Providence
Howe, Riley & Howe, PLLC
HP Hood LLC
HUB International New England
Hunny Bee-Haven
Hutchens Investment Management
Hy Tech Welding Services Inc.
Hypertherm, Inc.
I Heart Media
I.C. Reed & Sons, Inc.
IBM Employee Services Center
ICE NYSE Foundation
Imagine Nation Books, LTD.
Immaculate Conception Parish
Immaculate Heart of Mary Parish
Immanuel Evangelical Lutheran Church
Indian Motorcycles Riding Group
Chapter 1906
Infineon Technologies Foundation
Inn & Spa at Loretto
The Inns & Spa at Mills Falls
Irvings-New Hampton
ITR Economics
J. Schwartz Motor Transportation
The Jack and Dorothy Byrne Foundation
Jack O’Lantern Resort & Golf
Jacques Flower and Garden Center
Jacques Pastries
James F. and Fernande Kelly Charitable Trust
Jay Colangelo Insurance Agency, Inc.
JCB Colby, Inc.
JDH Manufacturer’s Representatives, LLC
Jen-Scot Realty, Inc.
New England Patriots Foundation
New England Private Wealth
New England Revolution Charitable Foundation
New England’s Tap House Grille
New Fellowship Baptist Church
New Hampshire Association of Realtors, Inc.
New Hampshire Bar Foundation
New Hampshire Bowl and Board
New Hampshire Charitable Foundation
New Hampshire Circle of Home & Family
New Hampshire CPCU Society
New Hampshire Distributors, Inc.
New Hampshire Electric Cooperative Foundation, Inc.
New Hampshire Employers Insurance Company
New Hampshire Federal Credit Union
New Hampshire Fisher Cats Minor League Baseball
New Hampshire Golf Association
New Hampshire Health Care Association
New Hampshire Housing Finance Authority
New Hampshire Magazine
New Hampshire Mutual Bancorp
New Hampshire Ski Club
New Hampshire Troopers Association, Inc.
New London Hospital
New Perspectives Pole & Aerial
New York University School of Law
NewBama Steel, Inc.
Newsy Electrical Contracting
NGM Charitable Foundation
NH - VT HFMA
NH Assn County Extension Agents
NH Business Review
NH Center for Cancer Medicine, LLC
NH Community Development Finance Authority
NH Department of Justice
NH Machine Products Inc.
NH Masonic Charitable Foundation
NH Monogramming
NH NeuroSpine Institute
NH Office of Energy & Planning
NH Police Square Club
NH Power Yoga, LLC
NH State Association of Emblem Clubs
NH State Council Knights of Columbus
NH State Liquor Commission
NH Triple Play, LLC
NH Troopers Association, Inc.
NH Wheelers
NHABDA
NHDCCW
Nickerson-Remick
Nippo Lake Golf Club
Nordic Inn Condominium Resort
Nordic Village Inn
The Normand A. Ramsey Family Foundation
North American Martyrs Parish
North Country Hard Cider
North Country Resident Council
North Country Rivers
North Country Tractor, Inc.
Northeast Delta Dental
North East Credit Union
Northern New England Housing Investment Fund
Northminster Community Church
Northway Bank
Northwood Diner, LLC
Norton Asset Management, Inc.
Norway Hill Independent Services, LLC
Norwin S. & Elizabeth N. Bean Foundation
Not Your Average Joe’s
Novus Public Affairs
Ocean Key Resort & Spa
O’Connor True Value Hardware Store
Ogdén Newspapers
Okemo Mountain Resort
Old Road Antiques, LLC
Oleonda Jameson Trust
Omi Care
Omi Hotels
ONEHOPE Foundation
O’Neil Cinemas
Organization for Refugee and Immigrant Success
Orr & Reno, P.A.
OSR Open Systems Resources, Inc.
Our Lady of Fatima Parish
Our Lady of Lourdes Parish
Our Lady of the Holy Rosary Parish
Our Lady of the Miraculous Medal Parish
Our Lady of the Mountains Parish
Over the Hill Gang CT Chapter
Owl’s Nest Resort & Golf Club
Oyster River School District
Paint Extreme and Design
Palace Theatre
Palmer Gas/Ermer Oil Company
Parish of the Assumption
Park Place Veterinary Hospital, PLLC
Parker’s Maple Barn & Sugar House
Parker-Varney Elementary School
Patrick W. Fleming, Attorney At Law
Patrick’s Pub & Eatery
Pat’s Peak
Pax World Management, LLC
PC Connection
Pearson’s, Inc.
Pegasytems
Pembroke Pines Country Club
The Penates Foundation
Pennichuck Water Works
PEO Plymouth Chapter O.
PeopleNet
People’s United Community Foundation
Persson Construction, LLC
Persian Critters
Pete and Gerry’s Organics, LLC
Petit Funeral Home
Pfizer Foundation
Pharmaceutical Research & Manufacturers of America (PHRMA)
PharMerica Corporation
Pheasant Wood Care and Rehabilitation Center
Phenix Mutual Fire Insurance Co.
Philip E. Gleason, CPA PA
Piccolo Market
Pichette Bros. Construction, Inc.
The Pie Guy
Pilgrim United Church of Christ
Pinard Waste Systems, Inc.
Pine Shores Real Estate, LLC
Planet Aid, Inc.
Pleasant View Center
Plimoth Plantation
Plumbers & Steamfitters Local 131
Plymouth Animal Hospital
Poké Aid
Polly’s Pancake Parlor
Porter & Curtis, LLC
Powers General Contracting
PR Restaurants, LLC dba Panera Bread
Praxair Surface Technologies, Inc
Precision Letter Corporation
Precision Store Works d/b/a Northeast Resource Recovery Association
Preference Styling Salon
Premier Companies
Premier Healthcare Solutions, Inc.
Presentation of Mary, Inc.
Preti, Flaherty, Belleau & Pachios, LLP
Price Chopper’s Golub Foundation
Price’s Sunnycrest Garage, Inc.
Pricewaterhouse Coopers, LLP
Prime Motor Group
Printer’s Square
Pro Con, Inc.
Professional Tax Consultants
Protective Services
The Prudential Foundation
PS It Matters, LLC
Pumpkin Hill Fund
Puritan Back Room Restaurant
QBE
Quality Home Improvement, LLC
Queen City Glass & Mirror
Queen City Rotary Club
Quick Silver Fine Jewelry
Quinn 2015 Family Trust
Quirk Chevrolet Buick Hummer
R & W Cleaning Services, Inc.
Radenhauser & O’Neill
Radisson Hotel
Rainville Printing Enterprises, Inc. DBA
Speedy Printing
Ramsdell Law Firm, PLLC
Random House - Publicity
RASKOB Foundation for Catholic Activities, Inc.
The Ray M. Cleland Memorial Fund
Raymond United Methodist Women
Raytheon Company
RBC Foundation - USA
Red Arrow Diner, LLC
Redhook Brewery
Reliable Equipment, LLC
Reliable Insurance Solutions
Renmar Health Care Products
Reese Hair Fashion, LLC
Ridgewood Savings Bank
Ristorante Massimo
The Ritz-Carlton Golf Resort
Riverbend Community Mental Health, Inc.
RiverStone Resources, LLC
RiverWoods
Rivier University
Robert Half International, Inc.
Employee Engagement Fund
Rochester Country Club
Rochester Lodge of Elks #1393
Rochester Manor
Rockingham County Social Club
Rockingham Turf Care
Rod’s Automotive
Roehr Family Foundation
Roman Catholic Bishop of Manchester
Ron Kolas Photography
Ron’s Landing
The Rona Jaffe Foundation
Rosatone & Bell, LLC
Rotary Club of Bedford
Rothwangl Dental Care, PLLC
Rowell Estates Condominium Association
The Rowley Agency
Roy’s - Waikiki Beach
RSEC Academy
RSRD Restoration, Inc.
RTM Manufacturing, LLC
Runner’s Alley
Ryan Construction Management, Inc.
S & J
SV Appliance Repair
Sacred Heart of Jesus Parish
Sacred Heart Parish
Saint Ann Healthcare Center
Saint Anselm College
Saint John XXIII Parish
Saint-Gobain Corporation Foundation
Saints Mary and Joseph Parish
Salem Co-Operative Bank
Salem Council of Aging, Inc.
Salsa Sabor
Salstar Stores, Inc. DBA Tradeland
Samoset Resort on the Ocean
The Samuel P. Pardoe Foundation
Sanborn Head
Sanctuary Dairy Farm Ice Cream
The Sandwich Creamery
Sanel Auto Parts
Sanofi Foundation for North America
SARA Mortgage & Financial, LLC
Satellite Agency Network
SCA
Scarlotto Vending, L.L.C.
Schwab Charitable Fund
Scribe Software
Seabrook Firemen’s Association, Inc.
Seacoast Eat Local
Seacoast Remodelers, LLC
Seacoast Women’s Giving Circle
Seacoast Woodturners Club
Seneca Machine, Inc.
Senior Financial Resources, Inc.
Service Credit Union
Shaeen & Gordon, PA
Shanware Pottery
Share our Strength
Shaw’s Supermarket, Inc.
Shea Concrete Products
Sheehan Phinney Bass & Green PA
Sheet Metal Workers International Assoc.
ShopRite Partners in Caring
Siemens Caring Hands Giving Campaign
Silicon Labs Matching Grant Program
Silicon Valley Community Foundation
Silvercloud, Inc.
Simon Family Foundation
Sisters of Holy Cross
Sisters of Mercy
SJG Engineering LLC
Skip McKeen Petroleum Transport
Smokeshow Barbeque
Smuttynose Brewing Company, Inc.
SNHU Arena
SNHU ASCD Student Chapter Club
The Society of the Sisters of Charity
Sojourn Partners
Solstice
Somerset Swim & Fitness
Sons of the American Legion Squadron 34
The Soulfest
Southeastern Container, Inc.
Southern New Hampshire Endodontics
Southern New Hampshire University
Southwest Airlines
Speciality Properties, LLC
Speedway Children’s Charities
Spindel Eye Associates
Squam Lake Natural Science Center
St. Aloysius of Gonzaga Parish
St. André Bessette Parish
St. Anne Society
St. Anne’s Sodality
St. Anne-St. Augustin Parish
St. Anthony of Padua Parish
St. Anthony Parish
St. Charles Borromeo Parish
St. Denis Parish
St. Ignatius of Loyola Parish
St. Joseph Cathedral
St. Joseph Hospital
St. Joseph Jr. High School
St. Joseph Parish
St. Joseph the Worker Parish
St. Joseph’s Junior Choir
St. Katharine Drexel Parish
St. Lawrence Parish
St. Luke the Evangelist Parish
St. Marguerite d’Youville Parish
St. Mark the Evangelist Parish
St. Mary Parish
St. Mary’s Bank
St. Michael Parish
St. Patrick Parish
St. Paul’s School
St. Peter Parish
St. Pius X Parish
St. Raphael Parish
St. Rose of Lima Parish
St. Theresa Parish
St. Thomas Aquinas Parish
St. Thomas More Parish
St. Timothy Women’s Club
St. Vincent De Paul Society
Standard Insurance Company
Stantec
Star Lit Hollow Farm, Inc.
Starfish Collaborative, LLC
State Farm Companies Foundation
State of New Hampshire
Department of Safety
State of NH Department of Health and Human Services
State Police Association of MA
Ste. Marie Parish
Steiner Buying Services, Inc.
Stella Blu
Stephen and Mary Birch Foundation
Sterling Golf Management, Inc.
Stewart Property Management, Inc.
Stonecrop Farm
Stonewall Kitchens
Stonyfield Farm, Inc.
Storyland
Sullivan Construction, Inc.
Sullivan Lodge 12 IOOF
Sulloway & Hollis
Sun Life Financial
Superior Electric LLC
Surf Restaurant, Inc.
Symetra
Symphony NH
Sysco Boston, LLC
T. R. O’Connell Inc.
Tamworth Distilling & Mercantile
Tasker Funeral Home
T-Bones/Cactus Jack’s d/b/a
Great NH Restaurants, Inc.
TD Bank
Team Engineering
Telecom Pioneers
Temco Tool Co., Inc.
Thai Garden Restaurant
Three Maples Renaissance Corp.
Tichnor Properties
Tidewater Hospitality
The Timberland Company
Title New Hampshire, LLC
The TJX Foundation, Inc.
The Toadstool Bookshop
Toasted Brothers, LLC
Trader Joe’s
Tranquil Tides
Trattoria Zooma
Trends Marketing Group, LLC
Trinity Baptist Church
Trinity High School
Triplet Computers, LLC
Trombly Enterprises, Inc.
Trust
Trumbull’s Services
Trustmark Life Insurance Company
Tuckaway Tavern & Butchery
Tucker’s Restaurant
Tufts Health Plan Foundation
Tulley Automotive Group
Tupelo Music Hall
Turbocam Automated Production Systems, Inc.
Turnstone Corporation
Tuscan Kitchen
Twin’s Smoke Shop
Ty-Rods Club, Inc.
Uber Technologies, Inc.
UNH Cooperative Extension Service
UNH Manchester
Unicote-Finishes, LLC
Unitarian Universalist Church
United Church of Jaffrey
United Methodist Church
United Parcel Service
United Technologies
Uniteil Service Corporation
Unum Matching Gifts Program
USI Insurance Services LLC
Utility Service & Assistance
UTZ Quality Foods, Inc.
Value Pest Control
Vascular Technology, Inc.
Velcro USA Inc.
Veritas Employee Engagement Fund
VetroFuse, Inc.
VFW Auxiliary
Vietnam Vets of America Central
Villaggio Ristorante
Volume, Inc.
W. R. Berkeley Corporation Charitable Foundation
W. S. Badger Company
W.F. Maxwell Paul
WAFF
Wachusett Mountain Ski Area
Wadleigh, Starr & Peters P.L.L.C.
Wakefern Food Corporation
Walmart
Walt Disney World
Wathen Contracting, LLC
Weathervane
Webster At Rye Rehabilitation & Retirement Wedu, Inc.
Weed Family Automotive, Inc.
Weirs Beach Mariner, Inc.
Welch’s Water and Wastewater Service
Wellington Management Company, LLP
Wellpoint, Inc.
Wells Fargo Bank
Wells Fargo Foundation
Westport Rivers
Weyerhaeuser Giving Fund
White Mountain Country Club
White Mountain Kettle Corn, LLC
Whole Foods Market
Wholesome Wave Foundation
The Wholistic Pet
Wild Child Touring Inc.
Wildlife Taxidermy & Sports
William W. & Anna Louise Young Foundation, Inc.
Window World
Wing & Weintraub, PC
Winn Rebekah Lodge 26
WLR, Inc. DBA Northwoods Manufacturing
WMUR TV - Channel 9
Woman’s Service Club of Windham
Women of Charity
Women of the ELCA
Women’s Union Brookside Congregational Church
Woodcastle Homes, LLC
The Wood Floor Connection, LLC
Woodstock Inn Station & Brewery
Workplace Benefit Solutions
WPG Consulting, LLC
Wrigley Company Foundation
WXRV - 92.5 The River
XMA Corporation
XO on Elm
Xpress Delivery
York’s Wild Kingdom
Young Enterprises
Young Gifts Inc.
Young’s Restaurant
YourCause Paying Agent for Corporate Giving Program
YourCause, LLC
Zock Endowment Trust
Zorvino Vineyards
NH Charitable Foundation
Goodman Family Fund
Griffiths Wennrich Family Fund
John W. Hart Memorial Fund
Lois G. Roy Dickerman Fund
Stuart S. Draper Char. Fund
Thomas W. Haas Fund

Please accept our sincere apologies for any mistakes or omissions. Contact our Development Department to report any discrepancies. Thank you.

Please accept our sincere apologies for any mistakes or omissions. Contact our Development Department to report any discrepancies. Thank you.
Board of Trustees

Most Rev. Peter A. Libasci
Chairman - Diocese of Manchester

Most Rev. Francis J. Christian, D.D., Ph.D
Vicar General - Diocese of Manchester

Scott G. Colby
Vice Chairman - Londonderry

Todd C. Fahey
Deputy Vice Chair - Bow

Thomas E. Blonski, MBA
President & CEO - Brentwood

Rev. Agapit H. Jean, Jr.
Treasurer - Dover

Sister Paula Marie Buley, IHM
Secretary - Nashua

Kevin F. Barrett
Holderness

Richard M. Bunker
Manchester

James Coughlin
Hanover

Edward Dudley
Nashua

Manchester

Michael J. Gilbert, MD
Concord

Robert Gossett
Seabrook

Brian P. Grip
Nashua

Claudette L. Mahar
Amherst

Anu R. Mullikin
Auburn

Joseph Raczk
Bedford

Patricia R. Shuster
Fitzwilliam

Executive Staff

Thomas E. Blonski, MBA
President & CEO

Dominique A. Rust
Vice President & COO

Joanne Hollen
CFO

Michael D. Lehrman, MHA
Vice President of Healthcare Services

Lisa B. Merrill-Burzak, CFRE
Vice President of Development

David S. Twitchell, SHRM-SCP, CCP, CBP
Vice President of Human Resources

Directors

Cathy Chesley, J.D., Ed.D.
Director of Immigration & Refugee Services

Marc S. Cousineau
Director of Parish & Community Services

Robert J. Germain
Director of Technology

Rosemary Hendrickx
Director of Development Operations

Steven J. Knight, MBA, MA
Director of Program and Quality Initiatives

Eileen Groll Liponis
Executive Director, NH Food Bank

Rev. John J. Mahoney, Jr., M.Div., J.C.L., LCMHC
Director of Clinical Services

Michal Waterman
Director of Human Resources

Healthcare Services

Michael Takesian
Assistant Vice President, Healthcare Services

Sheila Meeker, RN
Director of Clinical Reimbursement

Darlene Underhill, RN
Director of Clinical Services

Joe Bohunicky, NHA, MBA
Mt. Carmel Rehabilitation and Nursing Center

Brenda Buttrick, RNC, LNHA
St. Francis Rehabilitation and Nursing Center

Chad Dingman, NHA
St. Vincent de Paul Rehabilitation and Nursing Center

Robin T. Fortin, NHA
St. Ann Rehabilitation and Nursing Center

Marlene Makowski, LNHA, MBA
St. Joseph Residence & Bishop Peterson Residence

Chrystal L. McCaffrey, NHA
St. Teresa Rehabilitation and Nursing Center

Ann E. Nunn, RN, MHA, NHA
Good Shepherd Rehabilitation and Nursing Center

Bret Pomeroy, NHA
Warde Rehabilitation and Nursing Center

Staff & board members from April 1, 2016 - March 31, 2017

2016-2017 Annual Report | 23
Thank You
For
MOVING LIVES FORWARD